

HICOM-BMS

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Company Background

HICOM-BMS specializes on state-of-the-art information and communication technologies for a wide array of industries and consumer markets. We are established as a joint venture between HICOM Communications – an information and communication-technology developer from Malaysia, owned by DRB-HICOM - and P.T. Bina Mitra Serasi – one of Indonesia's leading IT-solutions companies.

We aspire to be the first and foremost in the advancement of civil and business communities by combining our competencies, expertise, and experience to realize the benefits of information and communication technologies as innovative solutions. It is a strategic goal supported by the financial strength of DRB-HICOM.

Our business practice is driven by our commitment to be a reliable and trustworthy partner in long-term investments, projects, and other financial interests, in order to uncover the promising opportunities as well as to capitalize on them strategically.

Our Mission

- We strive to achieve excellent customer-satisfaction level by delivering innovative and high-quality products and services.
- We leverage the latest technologies and seek innovative ways to advance the quality and benefits of our products and services, drawing on inspirations from our past experience and success.
- We nurture solid team works with internal as well as external parties in an open and transparent working environment, to achieve and maintain the utmost levels of productivity and quality.

Our Vision

We aim to improve the well being of our consumers for the long term with the development and utilization of innovative technologies.

Products and Services

Our competitive advantages rest on our commitment to be a long-term business partner who invests in turnkey projects and Build-Operate-Transfer ventures. We customize our products and services according to our clients' needs and requirements, providing a 24x7 after-sales service to assist them at any time.

In line with our vision of improving the life our customers with technological innovations, HICOM-BMS offers a diverse range of products and services tailored to meet your business requirements: E-Government, E-Banking, Advanced Attendance, Advanced Parking, Advanced Vision and Mobile Solutions.

Our focus in technology has been proven by various successful projects, most notably the ICMS (Integrated Cashiers Management System) now being implemented at duty-free outlets at the Ngurah Rai International Airport in Bali, Bali Galleria Plaza, IDF Plaza, and Nusa Dua Duty Free Plaza. The project was undertaken under a Managed Service Agreement scheme.

E-Government

Aiming to improve the Malaysian government's service quality to the public, we have successfully implemented our e-government solutions in Malaysia - computerizing the country's citizen and vehicles/ drivers registration systems. In the project we collaborated with Malaysian IT developer Hei Tech Padu that contributed its expertise and the latest advancement in e-government technology.

Computerization of citizen registration focuses on but not limited to issuance and production of ID cards, processing of applications (citizenship, child adoption, marriage/ divorce, ID card, etc.) and certificates, as well as tax collection.

Similarly, computerization of vehicle/ drivers registration transforms the process of registering motor vehicles, applying for driver's license, administration of driver's rest, and enforcing road regulations from manual to electronic.

Our e-government solutions turn the processes to be more efficient and effective in time and resource utilization. We replace the manual system that is slow, inefficient, and prone to human error, manipulation, and fraud, with a computer-based procedure that is swift, effective, cost efficient, and free from manipulation. For the public, such efficiency will lead to an excellent service quality and ultimately, a higher level of customer satisfaction.